

FORM NL-37-CLAIMS DATA

Name of the Insurer: Generali Central Insurance Company Limited (Formerly known as Future Generali India Insurance Company Limited)

Up to the year ending 31-March-2026



Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	No. of claims only	
																			Miscellaneous	Total
1	Claims O/S at the beginning of the period	1,560	1,921	10	1,301	9,943	12,536	21,479	10,084	1,064	70	11,158	543	77	1,080	82	60	-	1,028	41,644
2	Claims reported during the period	7,353	13,447	41	13,488	1,81,234	7,504	1,88,738	3,65,942	4,504	245	3,74,691	936	103	1,156	-	1,066	-	88,815	6,76,346
	(a) Booked during the period	7,216	13,169	41	13,216	1,80,739	7,179	1,87,918	3,68,772	4,178	212	3,73,162	893	101	1,110	-	1,054	-	88,559	6,73,221
	(b) Reopened during the period	137	278	-	278	495	325	820	1,170	326	33	1,496	43	2	46	-	-	-	256	3,133
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	6,423	13,179	37	13,216	1,79,348	4,891	1,84,237	3,41,160	3,774	76	3,45,010	931	42	1,460	1	981	-	89,889	6,43,130
	(a) paid during the period	6,375	13,600	37	13,637	1,65,760	4,830	1,70,590	3,41,160	3,774	76	3,45,010	931	42	1,460	1	981	-	84,779	6,10,079
	(b) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Closed without payment	1,548	1,579	-	1,579	13,586	61	13,647	-	-	-	-	-	-	474	26	331	-	5,110	23,051
4	Claims Repudiated during the period	408	287	-	287	2,458	876	3,334	22,028	643	121	22,792	52	10	52	-	-	-	779	27,714
	Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	1	-	1	44	177	221	4	6	-	10	5	-	1	-	24	40,554	10	40,826
6	Claims O/S at End of the period	2,382	1,902	14	1,916	8,373	14,273	22,646	16,838	541	118	17,497	496	124	484	81	565	-	1,755	47,946
	Less than 3 months	680	643	2	645	6,714	1,602	8,316	12,149	262	36	12,467	143	14	130	-	99	-	987	23,461
	3 months to 6 months	359	182	-	362	700	1,487	2,187	3,132	73	10	3,165	123	23	68	-	26	-	717	6,348
	6 months to 1 year	462	192	3	202	301	2,159	2,460	2,528	81	32	2,641	112	40	105	-	33	-	163	6,218
	1 year and above	881	878	9	887	658	9,025	9,683	1,029	175	40	1,244	120	47	181	81	407	-	388	13,819

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Up to the year ending 31-March-2026

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	(Amount in Rs. Lakhs)	
																			Miscellaneous	Total
1	Claims O/S at the beginning of the period	49,275	6,596	55	6,651	9,440	1,41,271	1,50,710	11,084	1,828	148	13,062	1,872	483	5,831	99	1,096	-	8,770	2,37,856
2	Claims reported during the period	51,909	10,731	50	10,781	65,020	66,021	1,31,047	1,69,310	8,642	263	1,78,215	3,044	580	6,514	0	17,991	-	19,886	4,19,968
	(a) Booked during the period	51,260	10,502	50	10,552	64,565	65,322	1,27,887	1,67,363	7,400	130	1,74,863	2,880	580	6,519	0	17,988	-	19,818	4,12,006
	(b) Reopened during the period	649	230	-	230	461	2,699	3,160	1,947	1,242	144	3,333	165	0	155	-	3	-	767	7,962
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	33,421	8,803	10	8,813	64,937	37,591	1,02,528	1,49,449	6,458	142	1,56,050	2,304	175	3,528	68	17,752	-	17,293	3,41,932
	(a) paid during the period	30,655	7,415	10	7,424	60,371	37,261	97,632	1,49,449	6,458	142	1,56,050	1,382	119	3,109	68	12,038	-	14,187	3,22,055
	(b) Other Adjustment (to be specified)	3,166	1,389	-	1,389	4,566	330	4,896	-	-	-	-	-	-	922	56	419	-	3,106	19,877
	(i) Closed without payment	936	243	-	243	772	6,477	7,249	8,870	1,551	81	10,501	143	24	126	-	-	-	669	19,892
	Claims Repudiated during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	0	-	0	14	196	210	1	3	-	4	3	-	0	-	8	2,108	5	2,339
6	Claims O/S at End of the period	66,827	8,281	95	8,376	8,757	1,63,224	1,71,981	22,078	2,462	189	24,726	2,470	869	8,690	31	1,336	-	10,694	2,96,000
	Less than 3 months	21,214	1,177	1	1,178	1,624	15,512	20,337	20,309	1,361	15	22,605	415	154	309	-	1,944	-	1,857	66,509
	3 months to 6 months	7,686	921	-	921	1,401	14,717	16,118	140	175	4	319	569	180	2,713	-	61	-	1,448	30,015
	6 months to 1 year	10,953	1,425	48	1,473	364	22,787	23,351	298	189	27	494	330	88	1,809	-	86	-	2,820	41,434
	1 year and above	26,975	4,758	46	4,804	3,968	1,10,288	1,14,276	1,328	798	142	2,228	936	291	2,524	31	1,147	-	4,470	1,55,982

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND IBNER reserves