

FORM NL-37-CLAIMS DATA

Name of the Insurer: Generali Central Insurance Company Limited (Formerly known as Future Generali India Insurance Company Limited)

Upto the year ending 31-Dec-2025



Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	No. of claims only		
																		Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	1,860	1,921	10	1,931	8,943	12,536	21,479	10,084	454	70	10,608	543	73	780	82	480	-	3,608	41,444
2	Claims reported during the period	5,821	10,300	32	10,332	1,36,975	5,726	1,42,701	2,87,379	3,310	209	2,90,898	762	85	916	-	691	-	69,157	5,21,363
	(a) Booked During the period	5,706	10,034	32	10,066	1,36,529	5,481	1,42,010	2,86,290	3,024	188	2,89,502	722	83	877	-	689	-	68,924	5,18,579
	(b) Reopened during the Period	115	266	-	266	446	245	691	1,089	286	21	1,396	40	2	39	-	2	-	233	2,784
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	4,911	10,110	29	10,139	1,35,459	3,672	1,39,131	2,62,928	2,781	67	2,65,776	754	24	1,192	1	532	-	69,897	4,92,357
	(a) paid during the period	3,779	8,885	29	8,914	1,25,265	3,620	1,28,885	2,62,928	2,781	67	2,65,776	362	13	899	1	522	-	65,303	4,74,454
	(b) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Closed without payment	1,132	1,225	-	1,225	10,194	52	10,246	-	-	-	-	392	11	293	-	10	-	4,594	17,903
4	Claims Repudiated during the period	349	210	-	210	1,831	640	2,471	15,687	507	88	16,282	40	7	37	-	-	-	577	19,973
	Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	2	-	2	49	192	241	4	7	-	11	5	-	1	-	25	38,872	12	39,169
6	Claims O/S at End of the period	2,421	1,901	13	1,914	8,628	13,950	22,578	18,848	476	124	19,448	511	127	467	81	639	-	2,291	50,477
	Less than 3months	720	546	-	546	6,997	1,781	8,778	14,654	206	43	14,903	183	25	107	-	183	-	1,247	26,692
	3 months to 6 months	425	312	2	314	699	1,309	2,008	1,803	57	41	1,901	92	37	86	-	41	-	306	5,210
	6months to 1 year	440	191	5	196	284	2,140	2,424	1,675	71	17	1,763	130	16	110	-	40	-	358	5,477
	1year and above	836	852	6	858	648	8,720	9,368	716	142	23	881	106	49	164	81	375	-	380	13,088

notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the year ending 31-Dec-2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	(Amount in Rs. Lakhs)		
																		Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	49,275	6,596	55	6,651	9,440	1,41,271	1,50,710	11,084	1,829	148	13,062	1,872	499	5,831	99	1,096	-	8,770	2,37,856
2	Claims reported during the period	27,513	8,222	48	8,270	47,280	48,207	95,487	1,23,287	5,866	160	1,29,313	2,268	354	3,686	0	8,029	-	16,326	2,91,246
	(a) Booked During the period	26,913	8,006	48	8,053	46,879	46,209	93,088	1,21,427	4,784	106	1,26,317	2,110	354	3,534	0	8,026	-	16,097	2,84,492
	(b) Reopened during the Period	600	217	-	217	401	1,998	2,399	1,860	1,082	54	2,995	158	0	152	-	3	-	229	6,754
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	24,982	6,100	5	6,105	47,901	28,139	76,040	1,16,578	4,712	104	1,21,393	1,867	109	3,051	68	7,785	-	13,420	2,54,831
	(a) paid during the period	22,220	5,002	5	5,007	44,392	27,890	72,282	1,16,578	4,712	104	1,21,393	1,122	88	2,737	68	7,776	-	10,579	2,43,272
	(b) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Closed without payment	2,762	1,098	-	1,098	3,509	250	3,759	-	-	-	-	745	21	314	-	9	-	2,840	11,549
4	Claims Repudiated during the period	759	192	-	192	584	4,892	5,476	7,240	1,071	77	8,387	129	17	117	-	-	-	484	15,562
	Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	0	-	0	18	211	229	1	3	-	4	3	-	0	-	8	2,705	4	2,954
6	Claims O/S at End of the period	51,047	8,526	97	8,624	8,235	1,56,447	1,64,681	10,554	1,912	128	12,594	2,144	717	6,349	31	1,340	-	11,192	2,58,719
	Less than 3months	7,369	1,176	-	1,176	4,766	16,618	21,384	8,794	924	13	9,730	481	57	1,359	-	114	-	2,221	43,892
	3 months to 6 months	10,986	1,614	40	1,655	1,127	12,108	13,235	818	133	39	991	318	297	1,104	-	87	-	2,728	31,401
	6months to 1 year	9,707	982	17	999	600	22,944	23,143	480	136	4	620	607	102	1,498	-	151	-	2,627	39,455
	1year and above	22,984	4,754	40	4,794	1,742	1,05,176	1,06,919	461	719	72	1,253	739	261	2,387	31	987	-	3,616	1,43,971

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves