

FORM NL-37-CLAIMS DATA

Name of the Insurer: General Central Insurance Company Limited (Formerly known as Future Generali India Insurance Company Limited)

Upto the year ending 30-Sept-2025



No. of claims only																						
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total		
1	Claims O/S at the beginning of the period	1,660	1,921	10	1,931	8,943	12,536	21,479	10,084	454	70	10,608	543	73	780	82	480	-	3,608	41,444		
2	Claims reported during the period	4,022	7,187	32	7,219	91,842	3,736	95,578	1,88,159	2,263	157	1,95,579	526	56	650	-	356	-	43,393	3,42,379		
	(a) Booked During the period	3,917	6,953	32	6,985	91,484	3,545	95,029	1,87,163	2,020	138	1,89,321	494	55	613	-	354	-	43,190	3,39,958		
	(b) Reopened during the period	105	234	-	234	358	191	549	996	243	19	1,258	32	1	37	-	2	-	203	2,421		
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	(i) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
3	Claims Settled during the period	2,872	6,659	26	6,685	89,547	2,239	91,786	1,75,430	1,896	46	1,77,372	504	13	890	1	344	-	43,462	3,23,929		
	(a) paid during the period	2,414	5,513	26	5,559	82,836	2,214	85,050	1,75,430	1,896	46	1,77,372	242	6	835	1	337	-	40,595	3,12,611		
	(b) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	(i) Closed without payment	438	726	-	726	6,711	25	6,736	-	-	-	-	262	7	255	-	7	-	2,867	11,298		
	(ii) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
4	Claims Repudiated during the period	222	174	-	174	1,207	414	1,621	9,993	309	9	10,311	24	2	33	-	-	-	450	12,837		
	Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
	(i) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	2	-	2	102	121	223	3	5	-	8	5	-	1	-	27	34,524	12	34,802		
6	Claims O/S at End of the period	2,788	2,275	16	2,291	10,031	13,619	23,650	12,820	512	172	13,504	541	114	507	81	492	-	3,089	47,057		
	Less than 3months	1,298	1,089	7	1,096	8,120	9,760	10,321	110	10,706	174	37	180	-	75	-	1,257	-	24,973			
	3 months to 6 months	436	223	-	223	962	1,342	2,304	53	2	1,427	350	13	84	-	4	-	632	-	5,373		
	6 months to 1 year	386	139	4	143	354	2,147	2,501	58	34	668	98	22	79	-	54	-	383	-	4,334		
	1 year and above	758	844	5	849	595	6,480	9,085	551	126	26	783	119	42	164	81	359	-	317	-	12,477	

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Up to the year ending 30-Sept-2025																				(Amount in Rs. Lakhs)	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
1	Claims O/S at the beginning of the period	49,275	6,596	55	6,651	9,440	1,41,271	1,50,710	11,084	1,829	148	13,062	1,872	489	5,831	99	1,096	-	8,770	2,37,856	
2	Claims reported during the period	14,657	4,944	53	4,997	30,796	30,622	61,328	82,758	4,120	160	87,038	1,611	237	2,147	0	5,634	-	11,304	1,48,592	
	(a) Booked During the period	13,812	4,763	53	4,816	30,452	29,233	59,685	80,817	3,219	87	84,123	1,514	237	1,995	0	5,631	-	11,116	1,48,928	
	(b) Reopened during the period	644	181	-	181	254	1,589	1,843	1,941	901	73	2,515	57	0	152	-	3	-	188	6,024	
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(i) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	12,724	3,998	3	4,001	30,608	17,737	48,345	73,769	3,022	92	76,883	1,158	77	2,288	68	5,519	-	7,764	1,58,826	
	(a) paid during the period	11,653	3,313	3	3,316	28,337	17,585	45,922	73,769	3,022	92	76,883	642	65	2,024	68	5,510	-	6,176	1,52,258	
	(b) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(i) Closed without payment	1,071	685	-	685	2,271	152	2,423	-	-	-	-	516	12	265	-	9	-	1,588	6,568	
4	Claims Repudiated during the period	411	139	-	139	378	3,245	3,623	6,134	722	10	139	65	5	86	-	-	-	320	11,514	
	Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(i) -----	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	122	102	224	-	1	-	1	3	-	-	-	9	2,637	4	2,878	
6	Claims O/S at End of the period	50,597	7,404	104	7,508	9,159	1,51,112	1,60,271	13,940	2,205	206	16,351	2,261	644	5,603	31	1,211	-	11,990	2,56,467	
	Less than 3months	10,382	1,523	50	1,573	5,606	14,932	20,538	12,347	425	73	13,645	442	277	1,252	-	87	-	1,976	50,171	
	3 months to 6 months	6,546	339	-	339	1,324	13,651	15,184	71	73	1	411	28	998	-	3	-	2,148	25,460		
	6 months to 1 year	11,173	1,019	15	1,034	600	21,589	22,189	1,214	178	27	1,418	156	514	156	-	176	-	2,542	39,786	
	1 year and above	22,896	4,324	40	4,364	1,630	1,00,730	1,02,360	450	730	105	1,285	894	183	2,788	31	945	-	5,325	1,41,050	

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND IBNER reserves