

FORM NL-37-CLAIMS DATA



Name of the Insurer: Generali Central Insurance Company Limited (Formerly known as Future Generali India Insurance Company Limited)

Upto the year ending 30-June-2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	No. of claims only	
																			Miscellaneous	Total
1	Claims O/S at the beginning of the period	1,860	1,921	10	1,931	8,943	12,536	21,479	10,084	454	70	10,608	543	73	780	82	480	-	3,608	41,444
2	Claims reported during the period	1,608	2,958	10	2,968	47,836	1,873	49,709	92,440	1,066	22	93,528	291	18	295	-	188	-	21,987	1,70,592
	(a) Booked During the period	1,532	2,749	10	2,759	47,606	1,773	49,379	91,151	891	17	92,059	273	17	267	-	188	-	21,838	1,68,312
	(b) Reopened during the Period	76	209	-	209	230	100	330	1,289	175	5	1,469	18	1	28	-	-	-	149	2,280
	(c) Other Adjustment (to be specified)																			
	(i) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) _____																			
3	Claims Settled during the period	1,241	3,003	11	3,014	43,611	754	44,365	85,792	863	26	86,681	262	13	377	1	6	-	21,617	1,57,577
	(a) paid during the period	1,058	2,651	11	2,662	40,428	743	41,171	85,792	863	26	86,681	106	7	285	1	1	-	20,740	1,52,712
	(b) Other Adjustment (to be specified)																			
	(i) Closed without payment	183	352	-	352	3,183	11	3,194	-	-	-	-	156	6	92	-	5	-	877	4,865
	(ii) _____																			
4	Claims Repudiated during the period	119	127	-	127	527	208	735	5,432	154	-	5,586	17	1	26	-	-	-	180	6,791
	Other Adjustment (to be specified)																			
	(i) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	2	2	103	121	224	3	5	-	8	5	-	1	-	27	34,648	12	34,927
6	Claims O/S at End of the period	2,108	1,749	9	1,758	12,641	13,447	26,088	11,300	503	66	11,869	555	77	672	81	662	-	3,798	47,668
	Less than 3months	789	615	-	615	10,701	1,722	12,423	9,392	269	3	9,664	243	13	181	-	188	-	2,149	26,265
	3 months to 6 months	272	208	3	211	1,045	1,449	2,494	1,061	72	26	1,159	105	8	170	-	96	-	738	5,253
	6months to 1 year	317	144	1	145	316	2,331	2,647	413	50	18	481	102	16	167	-	38	-	638	4,551
	1year and above	730	782	5	787	579	7,945	8,524	434	112	19	565	105	40	154	81	340	-	273	11,599

NOTES:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the year ending 31-March-2025 (Apr24 - March 25)																					
(Amount in Rs. Lakhs)																					
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
1	Claims O/S at the beginning of the period	49,275	6,596	55	6,651	9,440	1,41,271	1,50,710	11,084	1,829	148	13,062	1,872	489	5,831	99	1,096	-	8,770	2,37,856	
2	Claims reported during the period	6,158	2,627	0	2,627	15,257	18,817	34,074	41,763	2,044	42	43,849	1,086	-46	742	-	3,299	-	4,185	95,976	
	(a) Booked During the period	5,618	2,469	0	2,469	15,121	17,379	32,500	40,041	1,480	18	41,539	1,015	-46	727	-	3,299	-	4,081	91,202	
	(b) Reopened during the Period	540	159	-	159	136	1,438	1,574	1,722	564	25	2,310	71	0	15	-	-	-	104	4,773	
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(i) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(ii) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	5,852	1,837	1	1,838	14,313	6,318	20,631	34,966	1,575	53	36,593	571	26	902	68	3,285	-	3,717	73,484	
	(a) paid during the period	5,424	1,493	1	1,494	13,231	6,254	19,485	34,966	1,575	53	36,593	249	16	789	68	3,281	-	3,316	70,714	
	(b) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(i) Closed without payment	428	344	-	344	1,082	64	1,146	-	-	-	-	322	10	114	-	4	-	402	2,770	
	(ii) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	204	75	-	75	153	1,439	1,592	3,706	498	-	4,204	55	3	48	-	-	-	158	6,339	
	Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(i) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(ii) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	0	0	125	102	227	0	1	-	2	3	-	0	-	9	2,610	4	2,855	
6	Claims O/S at End of the period	49,377	7,311	54	7,365	10,230	1,52,331	1,62,561	14,176	1,800	138	16,114	2,333	415	5,623	31	1,110	-	9,080	2,54,009	
	Less than 3months	5,630	996	-	996	6,555	16,834	23,389	11,146	837	3	11,987	638	28	673	-	5	-	3,255	46,599	
	3 months to 6 months	9,244	1,082	14	1,096	1,509	14,136	15,645	2,416	188	20	2,624	417	70	553	-	146	-	1,347	31,141	
	6months to 1 year	14,565	1,478	0	1,478	602	23,890	24,492	221	91	34	246	517	115	1,111	-	66	-	758	43,448	
	1year and above	19,938	3,755	40	3,795	1,564	97,471	99,035	393	684	81	1,157	762	202	3,285	31	894	-	3,720	1,32,820	

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves