

Grievance Redressal



Aeging	FY 2023-24	%	FY 2024-25	%	FY 2025-26	%
0-5 Days	642	72%	861	73%	853	73%
6-10 Days	218	25%	266	23%	262	22%
11-15 Days	28	3%	48	4%	53	5%
16-30 Days	0	0%	0	0%	0	0%
31-60 Days	0	0%	0	0%	0	0%
>60 Days	0	0%	0	0%	0	0%

Note: All Grievance Redressals completed within 15 days