

CUSTOMER INFORMATION SHEET

This document provides only key information about your policy. Please refer to the policy document for detailed terms and conditions.

Sl. No.	Title	Description (Please refer to applicable Policy Clause Number in next column)	Policy/ Clause Number									
1	Product Name	Long Term Private Car Package Policy - 3 Years	NA									
2	Unique Identification Number (UIN) allotted by IRDAI	IRDAN132RPMT0133V01202425	NA									
3	Structure	Indemnity Benefit Payment	NA									
4	Interests Insured	Private Car insured	NA									
5	Sum Insured / Motor Insured Declared Value Scope	Sum Insured	NA									
		<table border="1"> <thead> <tr> <th>Year 1</th> <th>Year 2</th> <th>Year 3</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table>		Year 1	Year 2	Year 3						
Year 1	Year 2	Year 3										
6	Policy Coverage	<ol style="list-style-type: none"> Loss or damage to your Vehicle due to <ul style="list-style-type: none"> Social perils like Burglary, House-breaking or theft, Riot, Strike, Terrorism, Malicious activity Natural perils like Storm, cyclone, Flood, inundation, hurricane, tempest, hailstorm, frost, Earthquake (Fire and Shock), Rockslide, landslide Accident Fire, Explosion, self-ignition or lightening While in transit by road, rail or inland waterway, air lift, elevator Legal Liability to Third parties (TP) for personal injury and property damage resulting from accident Compulsory Personal Accident (CPA) Cover for Owner-Driver 	Section I Section II Section III									
7	Add-on Cover	<table border="1"> <thead> <tr> <th>S. No</th> <th>Name Of Add-on</th> <th>UIN</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Additional Towing Charges</td> <td>IRDAN132RPMT0133V01202425/ A0134V01202425</td> </tr> <tr> <td>2</td> <td>Consumable Cover</td> <td>IRDAN132RPMT0133V01202425/ A0135V01202425</td> </tr> </tbody> </table>	S. No	Name Of Add-on	UIN	1	Additional Towing Charges	IRDAN132RPMT0133V01202425/ A0134V01202425	2	Consumable Cover	IRDAN132RPMT0133V01202425/ A0135V01202425	NA
		S. No	Name Of Add-on	UIN								
		1	Additional Towing Charges	IRDAN132RPMT0133V01202425/ A0134V01202425								
2	Consumable Cover	IRDAN132RPMT0133V01202425/ A0135V01202425										

		3	Increased Property damage liability benefit	IRDAN132RPMT0133V01202425/ A0136V01202425	
		4	Loss of Driving license/Registration certificate	IRDAN132RPMT0133V01202425/ A0137V01202425	
		5	Loan Protector	IRDAN132RPMT0133V01202425/ A0138V01202425	
		6	Return to Invoice	IRDAN132RPMT0133V01202425/ A0139V01202425	
		7	Protection of NCB	IRDAN132RPMT0133V01202425/ A0140V01202425	
		8	Tyre Protection	IRDAN132RPMT0133V01202425/ A0141V01202425	
		9	Roadside Assistance	IRDAN132RPMT0133V01202425/ A0142V01202425	
		10	Daily Cash Benefit/Inconvenience Allowance	IRDAN132RPMT0133V01202425/ A0143V01202425	
		11	Loss of Personal Belongings	IRDAN132RPMT0133V01202425/ A0144V01202425	
		12	Zero Depreciation Cover	IRDAN132RPMT0133V01202425/ A0145V01202425	
		13	Personal Accident Plan	IRDAN132RPMT0133V01202425/ A0146V01202425	
		14	Engine & Gear Box Protector	IRDAN132RPMT0133V01202425/ A0147V01202425	
		15	Wall charger and associated components/accessories	IRDAN132RPMT0133V01202425/ A0148V01202425	
		16	Battery Guard	IRDAN132RPMT0133V01202425/ A0149V01202425	
		17	Key and Locks Replacement Cover	IRDAN132RPMT0133V01202425/ A0150V01202425	
		18	Hospital Cash Cover	IRDAN132RPMT0133V01202425/ A0151V01202425	
		19	App Protection cover	IRDAN132RPMT0133V01202425/ A0152V01202425	
		20	Emergency Medical Expenses	IRDAN132RPMT0133V01202425/ A0180V01202526	
8	Loss Participation	<p>Compulsory deductible is a mandatory deductible applicable in every claim.</p> <p>Voluntary deductible is the extra amount you choose</p>			Deductible

		<p>to pay yourself when you make a claim, on top of the compulsory deductible. By picking a voluntary deductible, the insurance premium gets reduced.</p> <p>Deductible Illustration:</p> <table border="1" data-bbox="408 477 1102 734"> <thead> <tr> <th>Description</th> <th>Amount (INR)</th> </tr> </thead> <tbody> <tr> <td>Insurance liability Amount (A)</td> <td>10,000</td> </tr> <tr> <td>Compulsory Excess(B)</td> <td>1000</td> </tr> <tr> <td>Voluntary Excess(C)</td> <td>5000</td> </tr> <tr> <td>Payable Insurance amount (D= A-B-C)</td> <td>4,000</td> </tr> </tbody> </table>	Description	Amount (INR)	Insurance liability Amount (A)	10,000	Compulsory Excess(B)	1000	Voluntary Excess(C)	5000	Payable Insurance amount (D= A-B-C)	4,000	
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9	Exclusions	<p>The Company shall not be liable under this Policy in respect of</p> <ol style="list-style-type: none"> 1. any accidental loss or damage and/or liability caused sustained or incurred outside the geographic area; 2. any claim arising out of any contractual liability; 3. any accidental loss damage and/or liability caused sustained or incurred whilst the vehicle insured herein is <ol style="list-style-type: none"> a) being used otherwise than in accordance with the 'Limitations as to Use' or b) being driven by or is for the purpose of being driven by him/her in the charge of any person other than a Driver as stated in the Driver's Clause. 4. (a) Any accidental loss or damage to any property whatsoever or any loss or expense whatsoever resulting or arising from or any consequential loss. any liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from ionizing radiation or contamination by radio activity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel. For the purpose of this exception combustion shall include any self-sustaining process of nuclear fission. 5. Any accidental loss or damage or liability directly or indirectly caused by or contributed to by or arising from nuclear weapons material. 6. Any accidental loss damage and/or liability directly or indirectly or proximately or remotely occasioned by contributed to by or traceable to or arising out of or in connection with war invasion, the act of foreign enemies, hostilities or warlike operations (whether before or after declaration of war) civil war, mutiny rebellion, military or usurped power or by any direct or indirect consequence of any of the said occurrences and in the event of any claim hereunder the insured shall prove that the accidental loss 	General Exceptions										

		<p>damage and/or liability arose independently of and was in no way connected with or occasioned by or contributed to by or traceable to any of the said occurrences or any consequences thereof and in default of such proof, the Company shall not be liable to make any payment in respect of such a claim.</p>																													
10	Special Conditions and Warranties (if any)	All the damages existing on the vehicle prior to the inception of the policy are not covered.	NA																												
11	Admissibility of Claim	<p>The admissibility of a claim depends on below factors:</p> <ul style="list-style-type: none"> • Policy Coverage: The incident must be covered under the insurance policy. • Prompt Intimation: The claim must be reported promptly. • Full Disclosure: All relevant information related to the claim must be shared. • Document Submission: All required documents related to the claim must be submitted. • Policy Terms and Conditions: The claim must comply with the terms and conditions of the policy. <p>The claims which fall under the exclusion, special conditions and warranties, misrepresentation of facts and fraud will not be admissible.</p> <p>Reporting of loss: The loss shall be reported immediately [Example: Reporting of loss occurrence; Duty of care & loss minimization; Exclusion of Willful Negligence]</p> <p>Sample claim calculation with Zero depreciation add on cover</p> <table border="1"> <thead> <tr> <th>Description</th> <th>Assessed Amount</th> <th>Depreciation</th> <th>Payable amount</th> </tr> </thead> <tbody> <tr> <td>Part amount</td> <td>15000</td> <td>0</td> <td>15000</td> </tr> <tr> <td>Labour amount</td> <td>8000</td> <td>0</td> <td>8000</td> </tr> <tr> <td colspan="3">Total</td> <td>23000</td> </tr> <tr> <td colspan="3">Compulsory deductible</td> <td>1000</td> </tr> <tr> <td colspan="3">Voluntary Deductible</td> <td>5000</td> </tr> <tr> <td colspan="3">Net Payable</td> <td>17000</td> </tr> </tbody> </table> <p>Note: Amount in INR</p> <p>Sample claim calculation without Zero depreciation add on cover</p>	Description	Assessed Amount	Depreciation	Payable amount	Part amount	15000	0	15000	Labour amount	8000	0	8000	Total			23000	Compulsory deductible			1000	Voluntary Deductible			5000	Net Payable			17000	NA
Description	Assessed Amount	Depreciation	Payable amount																												
Part amount	15000	0	15000																												
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Description	Assessed Amount	Depreciation	Payable amount
Part amount	15000	7500	7500
Labour amount	8000	0	8000
Total			15500
Compulsory deductible			1000
Voluntary Deductible			5000
Net Payable			9500

Note: Amount in INR
Depreciation of 50% considered on parts

12	Policy Servicing - Claim Intimation and Processing	<ul style="list-style-type: none"> Toll free / IVRS number: 1800 220 233 / 1860-500-3333 / 022-67837800 Website: https://generalicentralinsurance.com Claim Form: https://generalicentralinsurance.com/customer-service/downloads Email: gccicare@generalicentral.com Details of designated company officials to be contacted in time of claim – <ul style="list-style-type: none"> <<< Branch Policy - Branch Manager & Policy Servicing Office address and contact details For example – <i>Branch Manager</i> <i>Address - Off Code- 3N, 3rd Floor, No. 310, Radhe Arcade, Near Diwan Ballubhai High School, Maninagar, Maninagar, Gujarat Pincode:380008.</i> <i>Phone: +91 079-25464166 >>></i> <<<Direct Policy – Grievance Redressal Officer, Ph: +91-79001 97777 Email: gccicare@generalicentral.com & GCIGRO@generalicentral.com , Address: Generali Central Insurance Company Limited., Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai - 400 083>>> The policy covers only Third-Party liability claims which are directly filed before the MACT (Motor Accident claims Tribunal) and the liability is decided by the tribunals. 	NA
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13	Grievance Redressal and Policyholders Protection	<ul style="list-style-type: none"> State the brief details of Protection of Policyholder's Interest - https://generalicentralinsurance.com/policies Details of Grievance Redressal Officer of the Insurer - GCicare@generalicentral.com Bima Bharosa Portal - bimabharosa.irdai.gov.in Ombudsman - https://www.cioins.co.in/Ombudsman 	
14	Obligations of the Policyholder	<ul style="list-style-type: none"> To disclose all information correctly sought by the insurer at time of filling the proposal form In case of any change / modification / addition to the already declared information the same shall be brought to the notice of the Insurer immediately Non-disclosure of material information may affect the claim settlement. 	NA

Declaration by the Policyholder.

I have read the above and confirm having noted the details.

Place:

Date:

(Signature of the Policyholder)

(Authorized Signatory, where policyholder is a juridical person)

(Stamp of the legal entity)

Note:

- I. Website link for documents: - <https://generalicentralinsurance.com/customer-service/downloads>
- II. In case of any conflict, the terms and conditions mentioned in the policy document shall prevail.

Generali Central Insurance Company Limited (Formerly known as Future Generali India Insurance Company Limited) | Registered Office: Unit No. 801 & 802, 8th Floor, Tower C, Embassy 247 Park, LBS Marg, Vikhroli (West), Mumbai – 400083 | **IRDAI Regn. No.:** 132 | **CIN:** U66030MH2006PLC165287 | **Website:** <https://generalicentralinsurance.com> | **Email ID:** gccicare@generalicentral.com | **Toll-free Phone:** 1800 220 233 / 1860 500 3333/ 022 6783 7800